Bug Report

|  |  |
| --- | --- |
| ID Number | bug\_005\_may-req1 |
| BugName | Unable to add product to cart |
| Reported by | Anuradha shelke |
| Date Raised | 18/05/2022 |
| Reference | snapshot05-20-2022.png |
| version | 5.0.1 |
| Description | When |
| url | www.urbanladder.com |
| platform | windows |
| Operating system | Windows 10 |
| Browser | Chrome 101. |
| Severity | high |
| Priority | high |
| Status | active |

Description:

When I clicked on product and add it to cart after selecting quantity and clicked on checkout after that I have add the details with pincode but pincode field gives error and shows up sorry! We cant ship to this pin code.

Steps to Reproduce:

* Clicked on product
* Close popup
* Hover and clock on product
* Click on add to cart
* Checked the price
* Select quantity
* Click on checkout
* Added the details

Expected Result:

After clocking on confirm it should prompted a successful massage. “successfully added to cart”.

Actual Result:

There may be some restriction to pincode.